

To Whom It May Concern:

We thought we should write you this letter letting you know how happy we were with the service we received from your office. Your agent Ron Hier did a wonderful job of making the showing the negotiating and sale of our home a pleasant experience. From the first moment we met him until we signed the final papers Ron was there to make sure we understood everything and was always looking out for our best interests. If we are ever in need of a realtor Ron Rier will be getting the call. And we will definitely refer him to our friends.

Thank You,

Tevon & Susan Murachanian

To Whom It May Concern:

I wanted to take a moment to commend an agent in your office, Ron Hier. Ron was the agent that handled the sale of our rental house in Lancaster. We recently closed escrow and were impressed with Ron's commitment, dedication and hard work from the beginning to the end of the process. He handled this listing and sale with such focus and efficiency that it made us feel as though our sale was his only responsibility and his top priority.

Our positive experience with Ron began as soon as the property was listed. Some repairs/improvements needed to be made to the property and we asked him for his recommendation as to who could perform the work. The following Monday, I realized that I had neglected to get the names and numbers of the workmen, thinking that I would need to personally make the arrangements. He then proceeded to schedule the work and follow up by inspecting the work upon completion. We truly felt that we had an agent working hard to get our property sold.

Ron's hard work paid off; in three weeks we had a good offer that we accepted. Ron's diligence continued through escrow, handling all the incidentals that arose in a timely manner, and we closed in the thirty day period without a hitch. From our perspective, it was a piece of cake; Ron's perspective maybe somewhat different since he was personally dealing with all the incidentals. He demonstrated true professionalism and was a pleasure to work with. It's agents like Ron that will keep clients coming back to him for many years to come.

Sincerely,

Catherine S. Estes

To Whom It May Concern:

My husband and I want to acknowledge the excellent service our realtor, Ron Hier gave us during our latest purchase of a home.

Ron Hier has sold us our last three homes and we wouldn't consider anyone else. He is very knowledgeable and professional. If he is unsure about a concern or question he will research it and get back to us with the information in a timely manner.

Ron is not only our realtor but he has become our friend. He grew up in the Antelope Valley so he knows the area very well. If he and his family live here, then you know he has credibility.

Very truly yours,

Joe and Anita Escalante

To Whom It May Concern:

We wanted to take this opportunity to personally thank and commend the professionalism and enthusiasm of your agent, Ron Heir, in the sale of the above-listed property. Ron was most courteous and diligent in showing our property and keeping us abreast of all facets regarding the marketing of this property. We couldn't have been more pleased with his services, and we would recommend Ron Hier as a listing agent without hesitation.

Thank you, Ron, for all that you did to make our transition as least stressful as possible.

Very truly yours,

Larry and Jan Karberg

September 20, 2004

Dear Sam Sahir,

I am writing this letter on behalf of my husband Mitch and myself. We recently sold our home and purchased another. Our realtor was Ron Hier. I wanted to let you know that Ron was everything we could have asked for in an agent.

We were actually referred to Ron. Ron was extremely courteous, helpful and professional. Things went pretty much on time, but if there was a delay for some reason or another, Ron was always on the phone letting us know what was happening. Being in constant contact gave us a sense of security that you may not always have when selling and buying a home. We always knew what was happening on a day to day basis because of Ron and his assistant Lisa.

I just wanted you to know how pleased we are with the "Ron Hier / Lisa Freeman" team and if we are in the market again, we will certainly not hesitate to call Ron again!

Sincerely,

A handwritten signature in cursive script that reads "Lisa Porter". The signature is written in black ink and is positioned above the typed name.

Lisa Porter

6316 Sandstone Ct.

Lancaster, CA 93536

Dear Mr Patterson,

We wanted to write this letter to let you know that Ron Hier was very instrumental in getting our home sold. He did such a great job that we referred him to 2 of our friends.

Thanks again for the great experience

Sincerely

Ron & Vickie Jardot